KeaNetwork Employee Affiliation Discounts

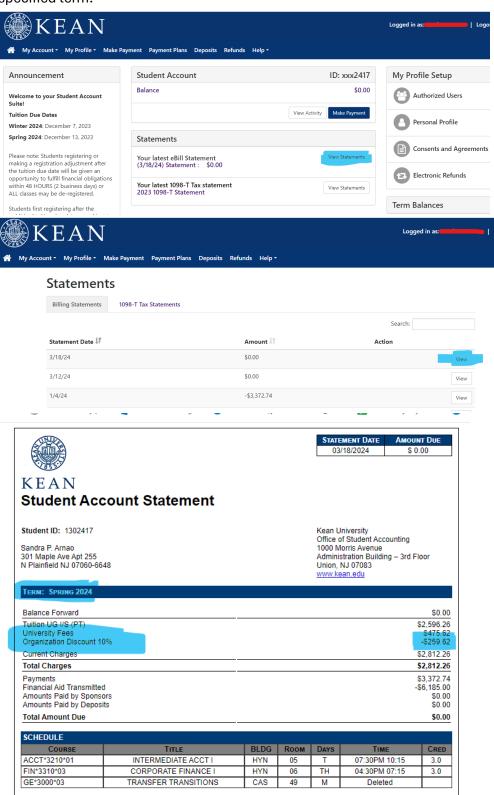
How to See the Discount Once it is Applied

- Here are the instructions for a student to login and access their billing account.
 - Student billing details are available on your Student Account Suite located on KeanWISE once a student has registered and been billed for their courses. Please log onto KeanWISE and select "View/Pay My Bill" under the Student Menu. Students will be required to log in once more using their Kean email username and password. Your Student Account Suite offers 24/7 account access where students may view their charges and make payments. Students will receive billing notifications when there are new charges posted to their account. All notifications regarding billing and student account status will be sent to students using their Kean email address.
 - Direct link from Student Account Website: <u>https://www.kean.edu/offices/student-accounting/tuition-and-fees/electronic-billing-statements</u>
- Here is the student's view once they are logged in

KEAN			Logged in as:
My Account ▼ My Profile ▼ Make P	ayment Payment Plans Deposits Refunds Helį		
Announcement	Student Account	ID: xxx2417	My Profile Setup
Welcome to your Student Account Suite!	Balance	\$0.00	Authorized Users
Tuition Due Dates		View Activity Make Payment	
Winter 2024: December 7, 2023			Personal Profile
Spring 2024: December 13, 2023	Statements		
Please note: Students registering or making a registration adjustment after the tuition due date will be given an	Your latest eBill Statement (3/18/24) Statement : \$0.00	View Statements	Consents and Agreements
opportunity to fulfill financial obligations within 48 HOURS (2 business days) or ALL classes may be de-registered.	Your latest 1098-T Tax statement 2023 1098-T Statement	View Statements	Electronic Refunds
Students first registering after the			Term Balances

• From here, there are two ways to see and confirm that the discount is applied.

 1. By selecting View Statement and choosing the most recent Statement for the specified term.



• 2. By selecting View Account Activity, the term in question, then the sponsorship, grants, and waivers category

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Account Activity				
				Search:
Description 🎼	Code	↓î Date ↓	Charges 🎼	Credits/Anticipated Credits 🎼
> TUITION & FEES			\$3,583.86	\$511.98
FINANCIAL AID	DISBURSED			\$6,185.00
SPONSORSHIP, WAIVERS	GRANTS &		\$43.27	\$302.89
Organization Dis	count 10% IWD10) 1/3/24	\$43.27	
Organization Dis	scount 10% IWD10) 11/28/23		\$302.89

• Note: In some instances, a student would have to calculate the difference between the category's charge and credit columns to determine the exact amount of the discount awarded.

When do I receive my Refund

Here is the direct link to the Student Accounting Webpage for verbiage below.

This message applies to those who receive Financial Aid Awards inclusive of Scholarships.

https://www.kean.edu/offices/student-accounting/student-accounting-policies#direct-depositpolicy You should be aware of the following details affecting your refund: The University will only issue refunds for a credit balance resulting from an actual overpayment. In addition, we will only be able to process your refund if the credit balance is the result of actual (not estimated) funds and all checks have had 10 days to clear.

If your statement includes estimated Federal and state funds, and this results in a credit balance on your account, your refund cannot be processed until you sign the required documents in accordance with federal and state regulations, and the funds represented by these awards are obtained by the university from the federal or state government.

If you are receiving financial aid from any state, local, or private agency, any resulting refund will be made only after the university receives the funds. Please realize that the first money received by the University is the money that is applied toward your tuition and fees. Therefore, if you have taken out a loan for living expenses and these funds arrive at the University before other financial aid monies are received, the loan will be applied to your tuition expenses. Overpayments or refunds only occur after your tuition and fees have been paid.

Refunds for Out of Pocket Paying Students:

A student may contact Student Accounting via email at <u>billing@kean.edu</u> to request a refund but must allow at least <u>**10 business days**</u> to pass from the time the tuition payment was made.