

Public Login:

https://kean-edu.zoom.us/i/96347110669?pwd=b3Z5VGV0WTZ6ODRDNXR2K1FjcFJpdz09 Meeting ID: 963 4711 0669 Passcode: 682396

Ch-SA called the Meeting to order at 3:20PM.

I. Approval of the 03/19/24 Full Senate Meeting Minutes.

Ch-SA requested a motion to approve the previous Full Senate Minutes.

Motion to Approve – HL

2nd Motion to Approve – MH

All were in Favor – Minutes approved by a vote of 23 to 0 of those Senators present.

II. Curriculum Items for Notification and/or Vote.

Ch-SA noted the following items for notification and asked if there were any comments. None were offered. Program Revisions:

- A. MA: Special Education Option Applied Behavior Analysis and Autism Spectrum Disorders
- B. MBA: Global Option
- C. BS: Health Information Management
- D. Post-master's Certification Applied Behavior Analysis Autism and Developmental Disabilities
- E. Certification Program in Bilingual/Bicultural Education
- F. Accounting Minor

III. Voting: Academic Standards & Policy Committee: Credit Load Expectations for Full- and Half-Term Courses Policy.

Ch-SA requested a vote on the distributed policy.

In Favor: 23 Opposed: 0 Abstain:0 Policy is approved.

IV. New Business

A. Google Drive Limitations and other IT items – Greg Bellotti – VP IT/CIO/CISO

Ch-SA next invited Greg Bellotti to address the Senate on technology issues affecting the University community, specifically the new data storage limits recently imposed by Google. Mr. Bellotti thanked Ch-SA and the Senate for the opportunity to discuss plans for improving the OCIS experience. Mr. Bellotti explained as on the job for only 3 months, that the urgent issue that needed to be addressed was Internet Security. With multiple platforms in use and gmail as the primary the risk of a breach was unacceptably high. 99% of hacking into systems is through "BECs" (business email compromises). He explained that there are multiple redundancies, in that there are often "6 ways



to do the same thing" software-wise. He states that Google is not available in China (although WKU uses a VPN that allows for access on campus). He is working through systems upgrade to a "enterprise" quality network based upon the use of Microsoft security products, including Teams for all communications. Use of Google and Gmail will be discontinued. Mr. Bellotti fielded questions and concerns from the assembled Senators, and they are listed here: MN: Asked about alternatives to Google Drive.

HL: What are the specific fixes for the data storage limitation problem?

DC: What is a reasonable timeframe for all of this to be completed?

BL: Why are multiple platforms (Canvas, Workday, Navigate, Interfolio, etc.) still being implemented given what Mr. Bellotti just presented?

DR: The Colleague system has been reintroduced as a stop gap interim measure as the consolidation strategy has hit some first bumps.

MN: Students do not read emails. Is there a text messaging alternative to better communicate with students? DR responds that Canvas has a "push" feature that can be enabled to dent messages directly to students.

Mr. Bellotti answers these concerns, and says the existing system is as if you ask 10 builders to make a house, instead of only a single builder. He says a texting solution exists but cautions that too many ways to communicate = no communication when no one know where to check for a message. He further explains the goal of 7 vertical pillars of levels of service, expectations and good people trying to do the right thing. As far as timeframe, Mr. Bellotti feel it will need 18 to 24 months, as maintaining the present system while upgrading is tricky and security and compliance issues need to be maintained at the same time.

Mr. Bellotti had these final points/recommendations:

- Do a ground up reorganization of the IT system.
- This is like changing the engines while the plane is in the air.

- He desires for the system to be what University users need, not a system that GB wants. It has to service faculty, students, staff and administration needs.

- It has to work "in the Kean way" and be efficient and secure.
- Change from Google to Microsoft, which has enhanced security feature built into its enterprise grade products.
- Place an individual technologist into each department to better understand individual needs.
- create training for utilizing the full value of the new system.

Finally, Mr. Bellotti had these two key points to leave everyone with:

1/ Creating a new vertical pillar on IT Security is urgent. He cannot stress enough how vulnerable the existing system is to hacking and ransomware attacks.

2/ Create a new Network Map. Currently there is only one point of connection to the Internet for the entire University. There should be multiple, secure points of entry.

MA inquired about the fact that every user on campus has a variety of IT needs, and that many do not align or are equivalent. Mr. Bellotti answers that yes, the new system will take that into consideration.



Mr. Bellotti outlined the existing data usage on the University's Google Suite. It is: TOTAL AVAILABLE = 516 TB STUDENTS = 90 TB FACULTY = 31 TB STAFF = 51 TB ALUMNI = 181 TB

There is a plan to migrate Alumni accounts elsewhere to free up 181 TB. Additionally, Mr. Bellotti said that there are over 6000 Cloud-based Apps that he is aware of that are being used.

CK returned to the question of current limited data storage on Google Drives and asked for a recommendation for what to do now, this semester? Mr. Bellotti did not have an easy answer for this other than for each user to try to free up space by deleting unneeded files, especially large video recordings of lectures, etc. and to rely on Canvas for recording of those lectures.

<u>B. Enhancing 'Value' for our students through Student & Career Services, Academic Currency & Rigor and Resources.</u>

Ch-SA devoted the remaining time to initiating a discussion on enhancing value for our students. To that end, a representative from Career Services will come to the next Full Senate Meeting to speak to the Senate about these topics. Ch-SA stated that this generation is different in that they do not go to Career Services for assistance. She also spoke about resources available for improving writing skills that perhaps our students are not engaging with. This led to a larger discussion of the role of AI generation and its best practices/causes for concern. Joy Moskovitz offered that the Academic Standards & Policy Committee is studying these very issues in the hopes of clarifying how AI should be used at Kean academically to give guidance on this. Ch-SA thanked Joy for this helpful information.

<u>C. Distance Learning Committee</u> [Not discussed due to time limit constraints]

Motion to Adjourn

Ch-SA requests a motion to adjourn the meeting. AR made a motion to adjourn. BS seconded the motion. All in Favor - Meeting adjourned at 4:21pm

V. Upcoming Meetings

A. Executive Committee Meeting – Tuesday, April 9, 2024 – Zoom, 3:15 p.m.

B. Full Senate Meeting – Tuesday, April 16, 2024, 3:15 p.m. – **In-person** with live Zoom feed for attendees.

C. Complete meeting schedule for Spring semester: <u>https://www.kean.edu/offices/university-senate/meeting-schedules-executive-committee-and-full-senate</u>



Senators in attendance:

Sella	tors in attendance:	
1	Mukul Acharya [MA]	Р
2	Sucheta Ahlawat [Ch-SA]	Р
3	Craig Anderson [CA]	Р
4	Stephanie Baker [SB]	E
5	Charles Boateng [CBoat]	Р
6	Consuelo Bonillas [CBoni]	E
7	Sharon Boyd-Jackson [SBJ]	Α
8	Dean Casale [DC]	Р
9	Kathleen Curran [KC]	Р
10	Gilda DelRisco [GDR]	Р
11	Ronald Dowdell [RD] [retired]	
12	Rachel Evans [RE]	Р
13	Daniel Gover [DG]	Р
14	Aaron Gubi [AG]	Р
15	Matthew Halper [MH]	Р
16	Maria Ingelmo [MI]	Α
17	George Kolodiy [GK]	Α
18	Craig Konyk [CK]	Р
19	Barbara Lee [BL]	Р
20	Holly Logue [HL]	Р
21	Mahshid Namazi [MN]	Р
22	Don Marks [DM]	Р
23	Marguerite Mayhall [MM] [on Sabbatical]	Р
	Brid Nicholson attending	
24	Judy Pena [JP]	P (via zoom)
25	Nicole Rodriguez [NR]	Р
26	Andrea Rosa [AR]	Р
27	Dina Rosen [DR]	Р
28	Benito Sanchez [BS]	Р
29	Gail Verdi [GV]	Р
30	Jane Webber [JW]	E
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 \mathbf{P} = Present \mathbf{A} = Absent \mathbf{E} = Excused



<u>Student Representatives:</u>

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Guests:

directo:			
1	Greg Bellotti – VP IT/CIO/CISO		
2	Carlos Rodriguez		
3	Joy Moskovitz – A.VPAA		
4	Dr. Jonathan Mercantini – A.VPAA		
5	Megan Engels		
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